

One Vision Housing

Facilities Management

Total FM Service (TFM) & Cleaning Services Tender

Phil Woodhead – Head of Property Management



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Service outline

OVH Facilities Management are looking for two service providers to manage and deliver the following services across the OVH estate (communal and staff areas only).

LOT1: Total Facilities Management (TFM)

The provision of a TFM service to include the following maintenance elements to the fabric, services and external areas of the estate:

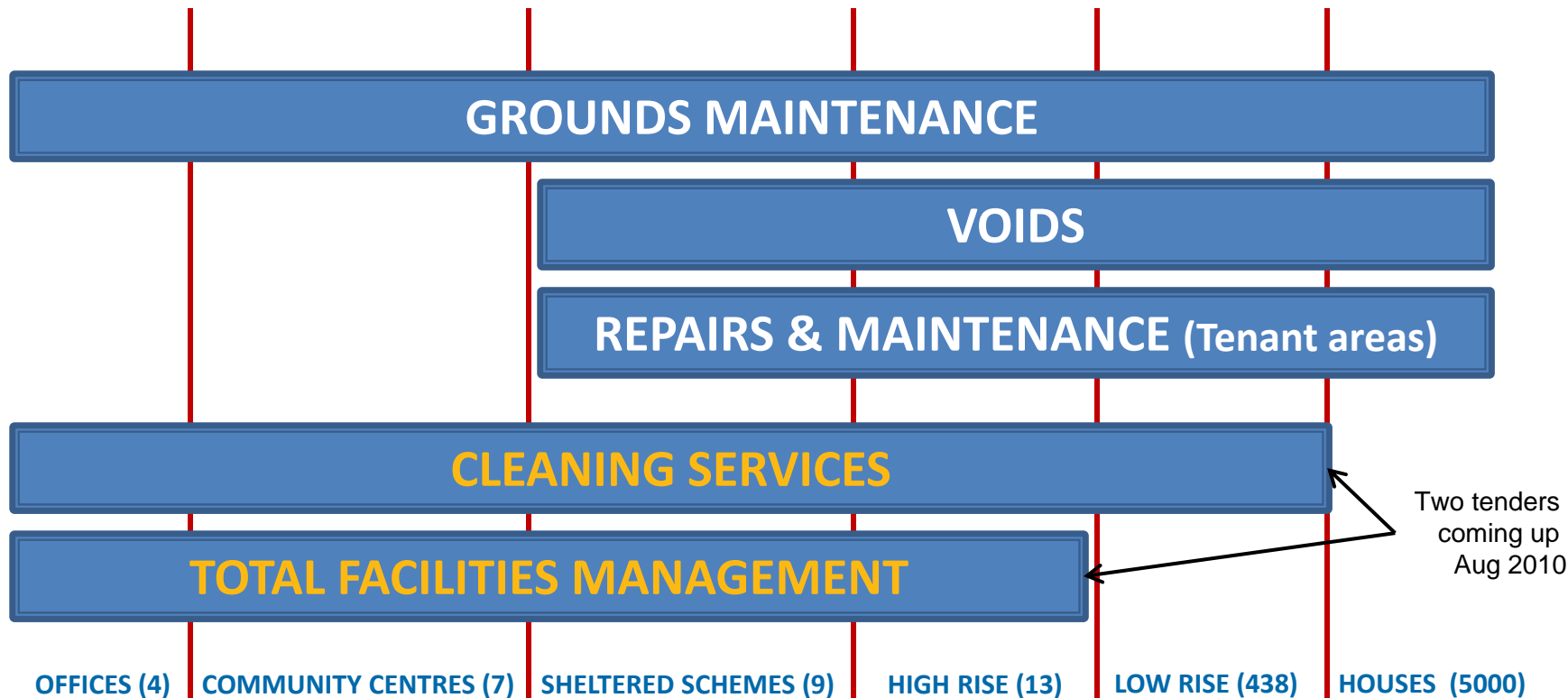
- Managed services
- Planned preventative maintenance
- Maintenance of internal and external building fabric

LOT2: Cleaning Services

The provision of cleaning services to communal areas of the estate including the following elements:

- Daily and periodic cleaning
- Cleaning of IT equipment including telephone handsets
- Maintenance of cleaning equipment
- Window cleaning

SERVICE PROVISION TO STOCK



Contract details

- **Contract Value** - Estimated at £0.5m per contract per annum
- **Contract Term** - OVH are looking to award both contracts on a 2 + 1 + 1 year term
- **Contract Start Date** – OVH anticipate the contracts to commence with effect from July 2011
- **Employment and Resource** – OVH encourage locally employed workforces
- **Apprenticeship** - Service providers will be expected to create or safeguard apprenticeship places directly or through their supply chain. OVH will set minimum requirements for these according to the size of the contract. The expectation is that the provider will commit to employing the apprentice at least until they complete their apprenticeship, which may go on beyond the contract term
- **Service Provision** – OVH are open to the possibility of awarding both contracts to a single service provider.

Tender details – anticipated timetable

Schedule	Date
Issue of OJEU	16 th August 2010
Deadline of PQQ returns	6 th October 2010
Issue Tender Documentation	27 th October 2010
Deadline of Tender Submissions	22 nd December 2010
Interview Stage	22 nd & 23 rd February 2011
Preferred Bidder Negotiations	1 st to 10 th March 2011
Alcatel Period	16 th to 29 th March 2011
Contract(s) Award	6 th April 2011
Mobilisation	7 th April to 14 th July 2011
Contract(s) Start	15 th July 2011

Procurement support

OVH have engaged Turner & Townsend to support the design, procurement and implementation of these FM Services.

Turner & Townsend is a quality driven, international construction and management consultancy who provide a full range of consultancy services designed to deliver effective solutions to clients anywhere in the world.

