

Tenant Exit Survey 2010 - 2011

1 Why are you moving?

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
Wanted to buy own home	1%	1%	2%									
Needed larger home	19%	17%	16%									
Needed smaller home	3%	7%	7%									
Unhappy with condition of property	7%	7%	7%									
Domestic violence	1%	2%	2%									
Victim of hate crime	14%	14%	15%									
Unhappy with OVH	1%	1%	1%									
Wanted to live nearer friends/family/wprk	16%	16%	16%									
Needed extra support	17%	20%	18%									
Neighbour nuisance	6%	4%	4%									
Rent was too expensive	7%	6%	5%									
Relationship breakdown	0%	0%	1%									
Poor amenities in area	5%	3%	3%									
Multiple answers	3%	2%	2%									
Number of responses	88	122	146									
Other Responses (free text)	98	130	152									

2 How could One Vision Housing have persuaded you to stay as our tenant?

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
Provide a better repairs service	6%	4%	4%									
Improved your home	0%	0%	0%									
Lowered cost of rent	1%	1%	1%									
Dealt with Anti Social Behaviour	9%	11%	10%									
Allocated a larger or smaller property	5%	4%	4%									
Transferred to another property	6%	6%	6%									
Made your home more secure	1%	1%	1%									
Nothing	71%	71%	74%									
Multiple answers	2%	2%	1%									
Number of responses	143	189	226									
Other Responses (free text)	18	33	40									